Anthem digital EOB

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A step-by-step guide to accessing your explanation of benefits

With your digital explanation of benefits (EOB), you'll never have to wait for your EOB to arrive in the mail. You can instantly check your EOBs for the last two years whenever it's convenient simply by using your smartphone or computer.



Find your digital EOB on anthem.com:

Go to Claims and Payments

- 2 Select Explanation of Benefits Center
- Choose Medical, Dental, Pharmacy, or Vision

4 Choose EOB

If you have questions, use the chat feature on Sydney Health or **anthem.com**, or call Member Services at the number on your ID card.





If you prefer to get your EOB by mail

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Change your *Communications* & *Settings* preferences on Sydney Health or **anthem.com**, or call Member Services at the number on your ID card.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

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